

4

PATENT ABSTRACTS OF JAPAN

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(54) METHOD AND DEVICE FOR MONITORING AND RECORDING INFORMATION AND PROGRAM STORAGE DEVICE

(57) Abstract:

PROBLEM TO BE SOLVED: To gather real-time information according to the experience of an end user of an application program by monitoring information regarding the performance of the service of the application program through application probe software.

SOLUTION: A real picture of the performance of the application program 203 viewed by a customer who uses the application program is actualized by a decentralized computing system on the side of a client computer 106 by monitoring the application program and generating an alarm according to a sequence from the standpoint of an AMA probe 201. Thus the AMA probe 201 is actualized to gather real-time information according to the experience of the 'end user' of the client/server-based application program 203.

